

NOTICE UNDER THE PERSONAL DATA PROTECTION ACT 2010

02 Mar 2016

This statement sets out the Privacy Policy and practices of Revenue Harvest Sdn. Bhd. (the “Company”), its subsidiaries and associated companies wherever in the world (together, the “Group”) that will be followed with respect to the collection, use and/or disclosure of customers’ personal data. This statement is provided in accordance with the Personal Data Protection Act 2010 (hereinafter referred to as the “PDPA”).

Please note that this Privacy Policy complements, and does not limit or replace, the purposes for which you provide the Group with your personal data which may be expressly stated in any form for submission of personal data to the Group.

1. Security of Personal Information

The security of personal data about you is our priority. We protect this data by maintaining physical, electronic, and procedural safeguards that meet or exceed applicable law. We train our employees in the proper handling of personal data. When we use other parties to provide services to us, we require them to protect the confidentiality of personal data they receive.

2. The Purpose

You hereby agree that the Group may collect, store, process, disclose, access, review and/or use personal data (including sensitive personal data) about you, whether obtained from you or from other sources, for the purposes set out below and/or any other administrative or operational purposes and/or the purpose of managing your relationship as a customer with the Company or any other company within the Group:-

- a) to establish a relationship between you and us and/or our affiliates;
- b) enabling your use of the services which the Group provides, including, where necessary, contacting you (whether by SMS, email or otherwise);
- c) to respond to inquiries from you;
- d) maintenance and updating of the data;
- e) statistical analysis;
- f) administrative or operational purposes;
- g) tax filing preparation;
- h) processing refunds;
- i) collection of fees, charges and expenses for services provided;
- j) verification and identification purposes;
- k) facilitating the making and payment of claims, including payments by cheque, bank transfers or other means;
- l) to carry out research/es on our users’ demographics;
- m) to send you suggestion. promotions or information in the form of promotional emails which we think you may find useful, thereby, enhancing your experience when you using our services;
- n) to meet legal and regulatory requirements
- o) to maintain and protect our offices and automatic teller machines
- p) for risk management
- q) for such other purposes as permitted by applicable law or with your consent
- r) for all other purposes incidental and associated with any of the above.

3. Categories of personal data we collect and hold:

The nature of the personal data we collect, and where it comes from, will vary according to the specific product and service, and may include:

- a) personal data we collect from data subjects on applications or other forms, such as name, national registration identification number (NRIC no.), address, e-mail address, telephone number, company name, account numbers and all other personal data provided by you
- b) personal data about your transactions with us, our affiliates, or third parties, such as account balances, payment history, and account activity
- c) personal data from Financial Institution/ credit bureau reports
- d) personal data from credit reporting agencies
- e) personal data from governmental agencies

4. Your Privacy Preferences and How to Contact Us:

If you wish to raise any personal data protection issue with us, or exercise any of your legal rights, please contact us at:

Company Name: Revenue Harvest Sdn Bhd

Department: Customer Services Department

Mailing address: Wisma Revenue Group,
No. 12, Jalan Udang Harimau 2,
Kepong Business Park,
51200 Kuala Lumpur,
Malaysia

E-mail address: customercare@revpay.com.my

Phone Number: +603-9212 0505 (Mon - Fri, 9am - 6pm)

5. In accordance with the PDPA:

- a) We may refuse to comply with your request for access or correction to your personal data and if we refuse to comply with such request, we will inform you of our refusal and reason for our refusal.
- b) If you fail to supply to us the above personal data, we may not be able to process your personal data for any of the above Purposes.
- c) You are responsible for ensuring that the personal data you provide us is accurate, complete and not misleading and that such personal data is kept up to date.
- d) In the event that personal data of third parties are required for the Purpose, you are required to show evidence that consent has been obtained by the said third parties for us to use and/or process the personal data for the Purpose.

6. You Have Choices:

You have the opportunity to make choices. As you consider this, we encourage you to make choices that enable us to provide you with high quality products and services that help you meet your needs and objectives.

Failure to supply such information may result in us being unable to establish or continue services and other relationships with you

If you do not consent to the above, kindly contact us at the abovementioned contact details